

Telefax



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DATE: April 8th, 2013

TO: RUKS ENGINEERING Ltd FAX No.: +19057890381

FROM: A. ARGYRIADIS FAX No.: +302310491293

ATTN: KRIS KRISHNAN

SUBJ: Ozonators No OF PAGES: - 1 -

Dear Mr Krishnan,

Further to your request, I am more than delighted to express our great satisfaction for all the equipment supplied to us over the last years as well as for all the help and support of your team.

As one of the major Casino operators in Greece, owners of Regency Casino Thessaloniki, we had to make sure that we would provide to our guests the very best. Thus, besides other things, as Greeks tend to smoke heavily, we had to make sure that the air quality within the gaming area of our casino was monitored and controlled properly. To effectively cope with that issue, we had decided, by that time, to install ozonators of yours.

Needless to say that the ozonators are working flawlessly since then, and that they showed excellent results in controlling the air quality and help us have our guests delighted.

When in 2005, we took the decision to built a new casino, The Regency International Casino Tirana (Tirana, Albania), we, once again, had ozonators installed at the Gaming area. The goods were delivered in time, as agreed, and were installed by local technicians under our supervision. Since then they perform excellent (as expected).

In the beginning of 2008, further to small-scale renovation works at our VIP area, we proceed with installation of additional ozonator units in the area, with the usual (and expected) very good performance.

Early this year (2013), we have contacted you for replacement parts (corona plates and power supplies), and have received the goods within the time agreed. Corona plates and power supplies are the only replacement parts we ever needed (note that we operate 24/7 since 1996!).

I would more than recommend RUKS' ozonators, as they work excellent, they deliver everything promised and they are very easy to maintain. Besides, they are quite compact and technically speaking state of the art.

In addition doing business with you and your team has always been a pleasure to us.

Sincerely Yours,
For Regency Entertainment

A handwritten signature in black ink, appearing to read "Aris Argyriadis".

Aris Argyriadis
Director of Engineering